



## UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE  
 United States Patent and Trademark Office  
 Address: COMMISSIONER FOR PATENTS  
 P.O. Box 1450  
 Alexandria, Virginia 22313-1450  
 www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 9947

SERIAL NUMBER 10/723,742	FILING OR 371(c) DATE 11/26/2003 RULE	CLASS 715	GROUP ART UNIT 2178	ATTORNEY DOCKET NO. 13906-148001 / 2003P00828	
<b>APPLICANTS</b> Janaki Kumar, Palo Alto, CA; <i>✓ G.V.</i> Vivek Bhanuprakash, Sunnyvale, CA;					
<b>** CONTINUING DATA *****</b> <i>✓ G.V.</i>					
<b>** FOREIGN APPLICATIONS *****</b> <i>✓ G.V.</i>					
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <i>✓ G.V.</i> <b>** 02/26/2004</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <i>6-V.</i> Examiner's Signature _____ Initials _____		STATE OR COUNTRY CA	SHEETS DRAWING 6 <i>✓</i>	TOTAL CLAIMS 36 <i>✓</i>	INDEPENDENT CLAIMS 3 <i>✓</i>
<b>ADDRESS</b> 32864					
<b>TITLE</b> COMMON MESSAGE AREA FOR A CUSTOMER INTERACTION CENTER USER INTERFACE					
<b>FILING FEE RECEIVED</b> 1058	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		